

In accordance with its own [general terms and conditions](#) and in addition to statutory warranties, CARPENTIER HARDWOOD SOLUTIONS offers a conventional warranty on the materials described below, the circumstances and duration of which correspond to those set out in the guarantees extended by the suppliers and manufacturers themselves. CARPENTIER HARDWOOD SOLUTIONS reserves the right to update the terms of these warranties as it deems necessary.

Clip *by grad*

Warranty period

20 years

Warranty holder

Burger & Cie
ZI du Bois l'Abbesse - F-68660 Lièpvre
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Scope of warranty

- Distortion or breakage of clips

Warranty conditions

- For use only with wood varieties, profiles and structures approved by Grad
- For use only in temperatures between -40° and +60°

Exclusions

- Any use deviating from applicable instructions and limitations issued by Grad
- Direct or indirect exposure to UV radiation for longer than 6 months (for example during storage) can cause bleaching/fading and/or brittleness

Value of the warranty

Replacement of products proportionately in accordance with the age of the products, as follows:

- private use:

- 0 to 2 years: 100% of the purchase price;
- 3 to 10 years: 75% of the purchase price;
- 11 to 15 years: 25% of the purchase price;
- 16 to 20 years: 10% of the purchase price.

- use in public spaces:

- 0 to 2 years: 100% of the purchase price;
- 3 to 10 years: 50% of the purchase price;
- 11 to 15 years: 10% of the purchase price;
- 16 to 20 years: 5% of the purchase price.